



COMPANY PROFILE



We assess, advise, and assist clients in operational risk management & technical skills challenges to increase sustainable business performance.

Your Knowledge Partner of Choice

ADDRESS

MAIN OFFICE

Way no. 77 Azaiba, Ghala Industrial Estate,
Sultanate of Oman

Phone: +968 24 590099

www.kg.om

info@kg.om



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We are a leading service provider in operational risk management, process safety, technical safety engineering & organizational resilience.

We offer flexible and integrative learning solutions (short courses, certificates, diplomas) focusing on providing customised options for our client's needs. Our training programs are designed to address both the professional and knowledge requirements of the learners.

We also specialise in assessments & competency assurance.

THIAN COMBRINCK

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Sheikh Mardas Abdullah Al Harthi

Message from Chairman

The vision of the Knowledge Grid Academy is aligned with Oman's Vision 2040 agenda which pays great attention to the development and empowerment of the national human resources.

The Academy is designed to supply the industry in the Sultanate with a skilled workforce to deal with the challenges of nurturing innovation and creativity to build a knowledge-based economy and society. It is our earnest desire that it becomes the leading one-stop platform for training in health and safety in the country.

We will always endeavour to provide the latest vocational education to keep pace with modern technologies in various sectors by imparting specialised knowledge, skills and abilities required to develop our workforce.

I am immensely proud of its Omani heritage – something we recognise in our commitment to the training, development and career development of many young and talented Omanis.



Thian Combrinck

Message from CEO

The challenge for leaders is to reskill and upskill the workforce to deliver new business models in the post-pandemic era. This requires the crafting of a talent strategy that develops employees' critical digital and cognitive abilities, their social and emotional skills and their adaptability and resilience.

Our business framework provides a fully integrated service offering to our clients. Our business model clearly identifies all aspects that requires continuous attention in this post pandemic era to ensure sustainable world class performance in operational risk management.

This includes expanded digital ability, developing cognitive skills for redesign & innovation, strengthening social skills for effective collaboration, and building adaptability and resilience skills. We are weaving these requirements into the DNA of our service delivery in training and consulting.



About

OUR COMPANY

Knowledge Grid Academy is an accredited provider of customized training and development solutions in operational risk management and sustainability.

We facilitate B2B and B2C training programs on different platforms ranging from face-to-face, blended learning, distance learning, and e-learning solutions.



Being a great Company

OUR VISION

To be the leading operational risk management training and technology provider in the region by 2026.

OUR MISSION


Facilitating operational excellence through integrated learning solutions.

OUR VALUES

- Customer Experience
- Excellence
- Collaboration
- Innovation

VISION 2040

One of the ambitious goals in Oman's Vision 2040 is developing a favourable environment to attract talents in the labour market. We believe this is attainable through increasing the quality training & education, so that graduates are imbued with competitive qualifications and employability skills to enter the local and international labour market.



"Knowledge Grid provides both training and consulting solutions to empower human capabilities to build a knowledge based economy"

HILAL AL AMRI
INSTITUTE MANAGER





OUR SERVICES

We stand on the brink of the 4th Industrial Revolution (4IR) which will fundamentally alter the way we live, work, and relate in the workplace. The 4IR - with an increased focus on ICT, technological advancement, innovation, and creativity – impacts on how we do training. It requires a new digital approach to learning, R&D, and skills development.



Training Portfolio

Our integrated training portfolio comprises of a range of products, including: Health & Safety, Driving & Lifting, Assessment & Competency Assurance, BCM & Emergency Response and Technical Training.



HSE

HSE: PDO & OPAL (level 1); PDO levels 2&3; General HSE including incident investigation, process safety risk assessment, PTW, chemical handling, NORM; AHA (first aid), management systems; ISO standards, audits, inspections, safety leadership, safety cultural change and transformation, Defensive Driving.



Technical

General (EAL – NVQ levels 1&2); Mechanical including pump & compressor maintenance, flange management; Electrical/Instrumentation (safety regulations, electrical installation, PLC's, fire & gas detection); Process including 3 phase separation, water treatment, process safety fundamentals.



Professional Qualifications

AHA, IOSH, NEBOSH (international certificate & diploma, process safety & fire safety), RTITB (forklift, MEWP, banksman & signaler), Highfields (rope access, rescue from heights), CISRS (scaffolding inspector & -erector), DCRP.



Process Operations

Operational readiness & assurance (OR&A), 3-phase separation, plan startup &- shutdown, emergency operations, safe isolation of process plant, control room operations, DCS & SCADA, fire & gas detection, oil & gas process operations.



Assessments & Competency Assurance

Training needs analysis, training performance & assessment standards, simulated scenarios – with assessments; e-Learning platform; assessor training; train-the-trainer, competency modeling & -assurance.



Business Continuity & Emergency Response

Business continuity & resiliency management; introductory & intermediate course in BCM: crisis management; disaster recovery planning; BIA (business impact analysis & risk assessment); emergency response planning.



Academic & Professional Programmes

We believe that the development of HSE professionals requires both training & development as well as professional recognition. The best way to achieve this is through a learning progression that involves short courses, certificates, diplomas, degrees and post-graduate awards.



The Knowledge Grid learning framework comprises the following practices: Kolb's learning cycle, reflective learning, and workplace results. We offer several academic and accredited programmes in key focus areas:

- Nebosh/IOSH Qualifications
- Sustainability and Corporate Governance
- Risk Management
- Leadership Development
- Supply Chain Management
- Business Continuity and Emergency

Digital Learning

The most important principle for designing lively eLearning is to see eLearning design, not as information design.

Digital learning is becoming a vast catalyst for people & companies to help adopt this rapidly changing post-Covid world.

Our digital learning platform accommodates a broad spectrum of learning practices, including face-to-face, blended & virtual learning, e-learning and online learning.



E - Learning

We ensure that the design of our platform is an interactive and engaging (immersive) learning experience.



LMS

LMS platforms have given way to integrated systems that allow the learner to access various repositories from a single dashboard.



Our Partnerships

Moodle, HowNow, a Newspring, Brian Cube, The Boiler Room, Accentive Learning, DQS and GFL.



OUR HUMAN CAPITAL

Our team in Knowledge Grid is not only the brains trust of the organisation, but also the institutional memory bank. The passion and commitment of our trainers and staff has always been a hallmark of our success.

It's all about people.
Always is and always will
be.

Our Team is Ready to Assist You

We strive to do a lot more by doing less, better and faster. We refer to it as focused excellence – an obsession with quality, but with an iterative, fast paced approach.



HILAL AL AMRI
INSTITUTE MANAGER



JAVED AKRAM
GROUP FINANCE MANAGER



TURKIYA AL-HASANI
HR MANAGER



MUHAMMAD AL BALUSHI
DEFENSIVE DRIVING MANAGER



KEVIN WATSON
TECHNICAL TRAINING MANAGER



HIKMAT SAADA
TRAINING & ASSESSMENT SPECIALIST



OUR CLIENT PORTFOLIO

We believe that customers should be at the centre of our business universe. We need to be flexible and nimble enough to respond appropriately to ever-changing customer needs and attitudes.

It is with this shift in focus that we create long-term partnerships with our clients.



Facilitating Integrative Learning Partnerships

We welcome the opportunity to form collaborative training partnerships with our clients – thereby building vocational, employability, and professional skills of employees and learners.



We are immensely proud of the quality of the affiliations and partnerships we have built over the years. We are expanding our relationships with technology partners to align our services with the requirements of the 4IR.

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+ 40

Trainers &
Consultants

+ 2900

Average number of
learners / year



AFFILIATIONS & PARTNERSHIPS

Collaborative partnerships and affiliations are key to business success in the knowledge economy.

We have entered into a number of strategic partnerships to augment our product offering and service delivery to our clients.



Affiliations



Partnerships

StratisQ

Delivers evidence-based solutions in health & safety, leadership development, organisational dynamics & change management, cultural change, and transformation.

TBR

For the last 21 years, TBR has been creating innovative visual learning and digital production solutions. Including 2D & 3D animations, virtual reality (VR & XR), videos, virtual environments, and e-learning design.

EP Consult

Independent, expert energy consultancy for oil and gas and renewables that integrates engineering, risk, operations, economics, and delivery in seamless solutions for clients.

MUSCAT UNIVERSITY

Founded in 2016, Muscat University is a private higher education institution in Muscat. They aim to empower individuals and communities through transformative learning and teaching, informative research and proactive industry engagement in Oman and the GCC region.

PCL

Platform for Connected Leadership offers a platform for collective leadership training focusing on the fusion between People, Technology, and The Environment.

Marjason

Marjason Consulting specializes in organizational resilience offering certified & bespoke training solutions and facilitating simulation exercises to validate an emergency response, BCM & crisis management plans.



VALUE PROPOSITION

We believe that a customer-centric focus, diversification into uncontested market spaces, and technology-enabled solutions will drive our company's growth.



OUR STRATEGIC THEMES

We have identified 4 strategic pillars to support our vision and value proposition, namely:

- Growth through New Products
- Talent Development
- Operational Excellence
- Providing Technology Enabled Services & Solutions

WHY CHOOSE US?

At Knowledge Grid we assist companies to improve safety performance and master technical skills through the outcomes of our training programs.

Our product and service solutions are specifically crafted to increase safety performance – in particular:

- ✓ Risk-based approach to training and consulting.
- ✓ Qualified (vocational & educational) and experienced trainers/facilitators.
- ✓ Wide range of Internationally Accredited Programs and Qualifications.
- ✓ Ability to deliver turnkey training solutions.
- ✓ Quality assured product development and design process to address client specific requirement and international best practice.
- ✓ Integrated learning platform with bespoke solutions including e-learning capability.



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**Facilitating
integrative
learning
partnerships.**

KNOWLEDGE
Based Solutions

CONTACT

Mobile : +968 71974963 or +968 71953749
Phone : +968 24 590099 or +968 24 590001
www.kg.om